| Evan Mora  I am a highly self motivated college student who is looking for a position that will allow me to advance my industry experience as well as my career opportunities. | **(303)-621-4628**  **EvanRMora@gmail.com** |
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| EXPERIENCECoal Creek,Laramie, WY — General *Manager*November 2019 - Present I currently serve as the general manager of a coffee roasting, distribution and dine-in cafe company, with 3 branches, one solely managed by myself. I oversee the day-to-day business operations, as well as any issues that our customers may encounter, in order to guarantee that our customers get a consistent and pleasant experience each time they work with us. DP Dough,Laramie, WY — *Manager*April 2018 - January 2020 I started as the head driver, and within six months was moved to upper management, where I am currently responsible for directing the workflow of the store, overseeing the day-to-day administrative tasks of operating a business, resolving scheduling conflicts, ordering all of the food,supplies, drinks, and ice cream for the store, as well as working alongside the cooks and drivers - making and delivering food, in order to deliver a consistent, high quality product to our customers in a timely manner. iLendingDIRECT,Centennial,CO — *Jr. Applications Developer*May 2017 - August 2018 I work with a small team or individually on large scale development projects, ensuring growth and increased efficiency of the company’s sales force by developing cutting edge sales software and generating useful business performance insight applications, along with taking consumer feedback to improve our end product usability. iLendingDIRECT,Centennial,CO — *Titles Specialist / Customer Service Representative*May 2017- August 2018 I worked with a 10 person department to process vehicle titles and paperwork, manage accounts, and problem resolution. I would often process paperwork, and I learned how to properly de-escalate problems that arose either with business partners, coworkers, and our customers. Vector Marketing, Arvada,CO — *Sales Representative*January 2016 - August 2016 I gained advanced sales training through a five day sales seminar, taught by a world class sales representative. I applied the skills that I learned to establish initial contact with a customer, get references, and engage in a one on one sales pitch that involved both high and low pressure sales techniques, sales dropdowns, and interpretation of the customer’s desires. Old Chicago, Broomfield,CO — *Host/Busser/Customer Service*April 2014 - August 2016 I worked with a small team or partner to organize the flow of customers,assist bartenders, and divide workload among co-workers, to maximize efficiency. I also would assist with conflict de escalation and basic customer service. Prairie View High School, Henderson,CO — *Assistant Coach*December 2015 - August 2016 I was responsible for coordinating a group of six players, developing plans and tactics on the fly. Other responsibilities were researching players, writing reports, and leading by example. Adams 12 Five Star Schools, Thornton,CO — *IT Aide/Technician*May 2014 - April 2016 I was responsible for IT assistance throughout the school district. I performed computer software and hardware upgrades, application maintenance, server maintenance and over the phone support services. EDUCATIONUniversity of Denver, Laramie, WY — *Full Stack Development*Feb 2021 - July 2021  * Completed coursework in Full Stack Web Development, to earn a certification.  University of Wyoming, Laramie, WY — *Computer Science*August 2016 - PRESENT  * Completed coursework in Computer Science (Java and C++),Business Ethics and Management,Career and Personal Skills, Mass Media, and Mathematics.  Northglenn High School, Northglenn,CO — *Diploma*August 2012 - May 2016  * Graduated with honors. * Outstanding high school student of the year, district wide. * 3.8 G.P.A * 4 Years of STEM studies, and project development.  PROJECTS“GradeBridge” — *Developer/Team Leader*  * Designed and developed an IOS and Android mobile application. * Coordinated with a team of 5 members. * Pitched idea to a panel of industry professionals. * Created decision matrices. * Conducted consumer surveys.  City of Northglenn Business Breakfast — *Designer/Team Leader*  * Designed a centerpiece for the City of Northglenn annual Business Breakfast * Oversaw manufacturing and assembly of the entire project. * Coordinated with a team of 5 members. | SKILLS Management Skills:  Scheduling  Ordering  Communicating effectively  Enforcing policy  Employee assistance  Customer Service Skills:  Conflict Resolution  Crisis Management  Customer Retention  High & Low Pressure Sales Tactics  Information Technology Skills:  Hardware Maintenance  Software Development  Infrastructure  Interface  System Support  Audio Visual Technologies  Upgrades  Imaging  Microsoft Exchange  Microsoft Administration (Active Directory)  Coding Languages:  C++ C#  Java  JavaScript  CSS  HTML  Familiar with Microsoft Office Suite   * Public Speaking   Project Planning AWARDS March 2017 Student of The Month, University of Wyoming.  Outstanding High School Student of the year,2016.  Honor Roll, 4 Years. |